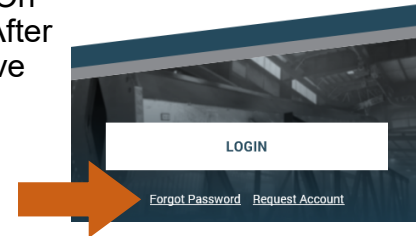


Frequently Asked Questions

1. I forgot my password, how do I reset it?

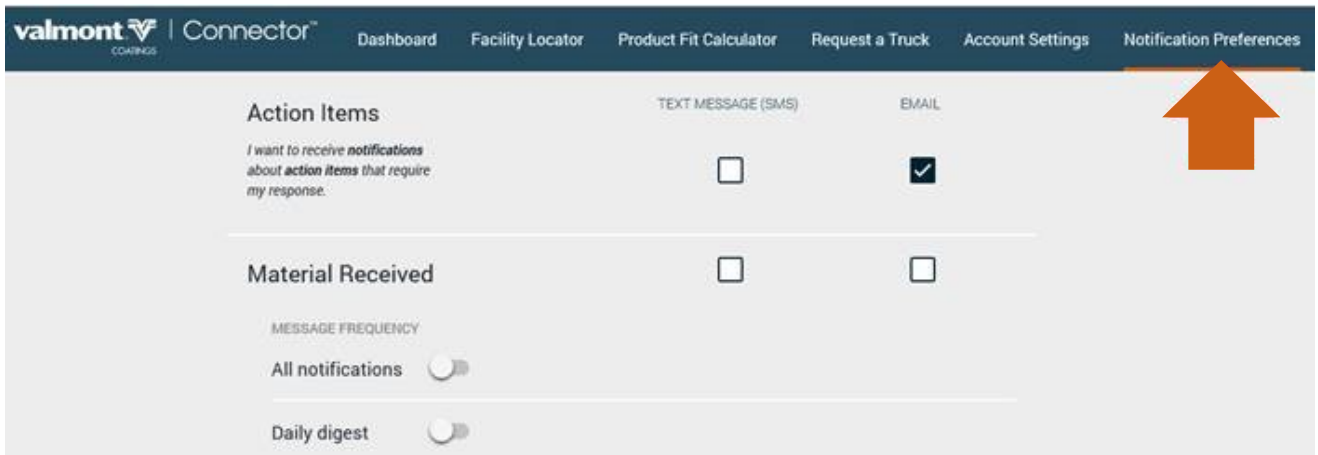
Go to www.valmontcc.com. If you are currently logged in, log out. On the homepage, under the login button, select “Forgot Password.” After you type your email address, click “Send Link.” You will then receive an email with a link to reset your password.



2. I am getting too many emails, how do I modify my notification preferences?

Login in to your account at www.valmontcc.com. Click on the Notification Preferences tab. From here you can modify the frequency, type, and method of notifications you will receive.

*We strongly recommend keeping **Action Items** and **Other Notifications** on so that we can reach out to you when it is urgent we get a response on an order or to communicate plant specific information.*



3. In notification preferences, what is daily digest vs. all notifications?

If you select “All Notifications” you will receive a text message and/or email for every notification. If you select “Daily Digest” you will receive a summary of all notifications that occurred the previous 24 hours.

4. I requested an account, how soon until I receive my login information?

It depends. If the Valmont Coatings site you do business with is live on the VCC, you should receive the account setup information within 1 business day of the request. If the site has not rolled out the VCC your account request will be processed when the site goes live with the VCC.

5. How soon until all global Valmont Coatings facilities are live on the VCC?

All facilities should be live in 2019 and many will go live in 2018. Please reach out to your facility for approximate implementation dates.